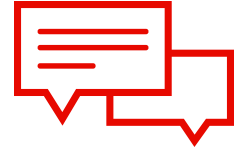


If Immigration & Customs Enforcement (ICE) Agents Show Up or Call Your DV/SA Victim Program

 **Take a breath. Don't rush. Take your time and ask questions.**

1 They may identify themselves as "Police."
Ask which branch of law enforcement they represent.



2 Do not give out any information.
Do not say if a person has or has NOT contacted your program.
Do not let them into your program.

3 Ask what they want.



If they want to enter your program, ask if they have a **warrant signed by a judge** .

If they do **not** have a warrant signed by a judge, tell them that **they cannot enter because federal and state law prohibits it.**

If they say they have a warrant, **ASK TO SEE** the warrant.
Make sure that it is a warrant **AND** that it is signed by a JUDGE.
If it is **not** a warrant signed by a judge, **tell them that they cannot enter.**



If they have a warrant signed by a judge for pick-up of a specific individual, let them know that you must contact your supervisor. Ask them to wait in their car. Contact your supervisor. You/your supervisor need to contact the individual. Let them know that ICE is there with a warrant. Get information about who you should contact on their behalf and let them know that you will contact that person and that you will follow up to see what can be done to help them with the ICE process. Allow or encourage the individual to contact an attorney before leaving the shelter.

If they have a warrant signed by a judge for information or records from your program, let them know that you must contact your supervisor and ask for contact information in order for the supervisor to contact them. If they insist on waiting for the supervisor, ask them to wait in their car. Contact your supervisor. Your supervisor will comply with the information request.



? For all other inquiries, you **CANNOT** give any information on any individual.
You can neither confirm nor deny.

4 You should notify your supervisor that ICE has made contact with your program.